

ALTICE USA BRINGS FREE BROADBAND TO K-12 AND COLLEGE STUDENTS DURING CORONAVIRUS PANDEMIC

Expands Altice Advantage Broadband Program to Students for Online Learning and More

NEW YORK (March 13, 2020) – In response to the COVID-19/coronavirus pandemic, Altice USA has taken several steps to ensure that Americans within the communities we serve have reliable access to high-speed broadband connectivity to keep them connected to the people, information, and resources they rely on.

Altice USA is committed to helping schools and students stay connected during this unprecedented time. For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, we are offering our Altice Advantage 30 Mbps broadband solution for free for 60 days to any new customer household within our footprint.

Starting Monday, March 16, 2020, eligible households interested in this solution can call:

- 866-200-9522 to enroll in Optimum region
- 888-633-0030 to enroll in Suddenlink region

In addition, Altice USA is proud to have joined the <u>Keep Americans Connected Pledge</u> recently announced by Federal Communications Commission Chairman Ajit Pai. As part of the pledge, Altice USA has committed for the next 60 days to:

- not terminate broadband and voice service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- open our WiFi hotspots to any American who needs them.

Altice USA is also taking various measures to keep our communities safe, healthy and connected; more information can be found at <u>www.alticeusa.com/coronavirus</u>.

"We know that our connectivity services, especially broadband and voice, are essential for fostering learning for students, powering our local businesses, and keeping our communities connected," said Altice USA CEO Dexter Goei. "Altice USA is proud to do its part in ensuring that customers and businesses in our service areas have reliable access to the connectivity services that are critically important during this rapidly evolving public health situation."

Contact

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About Altice USA

Altice USA (NYSE: ATUS) is one of the largest broadband communications and video services providers in the United States, delivering broadband, pay television, mobile, proprietary content and advertising services to more than 4.9 million residential and business customers across 21 states through its Optimum and Suddenlink brands. The company operates a4, an advanced advertising and data business, which provides audience-based, multiscreen advertising solutions to local, regional and national businesses and advertising clients. Altice USA also offers hyper-local, national, international and business news through its News 12, Cheddar and i24NEWS networks.