

Grace Lewicki Senior Analyst 860-273-6805 AN34

Date: July 2022

RE: No Surprises Act

To Our Valued Customer:

Attached is an amendment to your Booklet issued in response to the Federal No Surprises Act. It also includes a minor clarification to the definition of medical necessity. The No Surprises Act provides new federal consumer protections against surprise medical bills. For calendar year plans, this law is effective January 1, 2022. For non-calendar year plans, this law is effective on the first day of the plan year that begins after January 1, 2022.

This amendment should be distributed to your employees that are in a plan that uses a network of providers. If your Booklet is available on your company website, this amendment should also be made viewable on that site.

If you have any questions regarding this amendment, please contact your Aetna Account Representative.

Sincerely,

Grace Lewicki Senior Consultant

Line Lenchi