



NOTICE OF PATIENT'S RIGHTS

- Patients are treated with respect, consideration, and dignity.
- **We** follow the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Under the HIPAA guidelines, patients are provided the appropriate privacy. Patients have the right to privacy of information given and services provided. Patients have the right to be informed of any persons other than routine personnel that will be observing or participating in his/her treatment.
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- Patients have the right to know the qualifications of their physicians.
- Patients have the right to know the person or persons responsible for coordinating his/her care.
- Personal disclosures and records are treated confidentially, and, except when required by law, patients are given the opportunity to approve or refuse their release.
- Patients are provided, to the degree known, complete information concerning their diagnosis, treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Patients have the right to receive from his/her physician enough information so that he/she may understand the procedure or treatment being received in order to sign the informed consent.
- Patients have the right to refuse treatment and to be informed of the consequences of his/her actions.
- Patients are given the opportunity to participate in decisions involving their health care, except when such participation is contraindicated for medical reasons.
- Patients have the right to expect that care provided and services rendered are consistent with stated quality standards.
- Patients have the right to examine and receive an explanation of his/her statement of charges regardless of the source of payment.
- Patients have the right to know in advance the expected estimated amount of his/her charges. Patients have the right to know what rules and regulations apply to his/her conduct and responsibilities as a patient.
- Patients have the right to know services available at The Jewish Renaissance Medical Center.
- Patients have the right to know provisions for after-hours and emergency care.
- Patients have the right to know methods for expressing grievances and suggestions to The Jewish Renaissance Medical Center.

Patients Rights and Responsibilities were established with the expectation that observance of these rights will contribute to more effective patient care and greater satisfaction for the patient, family, physician and the facility caring for the patient. Patients shall have these rights without regard to age, race, sex, national origin, religion, culture, physical handicap, personal values or belief systems.



PATIENT'S RESPONSIBILITIES

It is the patient's responsibility to read and understand all permits and/or consents he/she signs. If the patient does not understand, it is the patient's responsibility to ask the nurse or physician for clarification.

It is the patient's responsibility to answer all medical questions truthfully to the best of his/her knowledge.

It is the patient's responsibility to read carefully and follow the pre-operative instructions his/her physician have given.

It is the patient's responsibility to contact his/her physician if he/she has any complications.

It is the patient's responsibility to assure payments for services rendered are on a timely basis accepting ultimate responsibility as his/hers, regardless of whatever insurance coverage he/she may have.

It is the patient's responsibility to notify the Chief Executive Officer of The JRMC if he/she feels any rights have been violated, has a significant complaint or a suggestion to improve services or quality of care provided. This may be accomplished by completing and returning our patient questionnaire or by direct contact.